

# ANNUAL REPORT TO THE COMMUNITY

# 2022



HOUSTON HEALTHCARE

# Message from Our CEO



As we reflect on the past year, we faced anticipated challenges. However, our unwavering focus on improving healthcare for our communities has proven successful. Our dedicated staff of heroes has been instrumental in this progress. As our friends and families ventured back into the world, we too experienced positive

changes, growth, recognition for our work, and stronger connections with our communities.

We have made remarkable strides. In conjunction with the Houston County Government, we broke ground on a new medical office building and public safety complex in Bonaire that will open in the Fall of 2023. To meet the need for more primary care physicians in our rapidly growing county, we welcomed board-certified family medicine physician Peter T. Izzo, MD, to Houston Family Care at Houston Lake and opened Houston Internal Medicine Associates, welcoming board-certified internal medicine physician Dylan Carroll, MD on board. We also acquired Houston Physicians for Women. These additions address and help to fulfill a need in our community for more specialty and physician services. We saw success in new technology in our community with robotic surgery through the Da Vinci System, making procedures easier and safer for both physician and patient.

Our commitment to excellence has garnered recognition on both local and national scales. Both our Warner Robins and Perry facilities were recertified as stroke centers for our continuing dedication to providing optimal treatment for stroke patients. Additionally, our Warner Robins facility earned the American Heart Association's GOLDPLUS Get With The Guidelines® - Stroke quality achievement award. The CDC recognized our Community Education (Educare) Department with the prestigious Recognition PLUS status for our national diabetes prevention program.

We were nationally recognized for our collaboration with LifeLink® of Georgia to increase organ, eye, and tissue donor registrations statewide. Finally, we were recognized as business partner of the year by the Georgia Youth Apprenticeship/Work Based Learning (WBL) program. These accolades serve as a meaningful reminder of the impact we have on those we serve.

One notable change occurred within our Boards of Trustees. Roy H. "Sonny" Watson, after years of dedicated service, was named Chairman Emeritus of the Houston Healthcare System Board. In recognition of Mr. Watson's service, the Boardroom at Houston Healthcare - Warner Robins was renamed the Roy H. "Sonny" Watson Boardroom, and the facility at 233 North Houston Road became the Roy H. "Sonny" Watson Health Pavilion. This heartfelt gesture shows our deepest appreciation for Mr. Watson, who has spent 18 years leading Houston Healthcare through expansions, innovations, and improvements that have not only bettered our organization, but Houston County as a whole.

Both boards expanded to nine members each. Ivan Allen, EdD was appointed Chairman of the System Board, with Fred Graham as Vice-Chairman. We welcomed two new members: Robert T. Tuggle, III, from the Hospitals Board, and Angie Gheesling, a new addition. Tommy Stalnaker became Chairman of the Houston Hospitals Board, and we welcomed five new members: retired Brigadier General John Kubinec, Cary W. Martin, Pastor Tolan J. Morgan, Sabrina Phelps, and Mark Scott, PhD.

We are not complacent. We remain poised for success, adapting to new challenges while staying true to our mission. We value the lessons we have learned and are ready to embrace the ever-changing landscape of healthcare in Houston County.

Together, we will continue to make a positive difference in the lives of our communities.

A handwritten signature in blue ink that reads "Charles Briscoe".

Charles Briscoe  
President and Chief Executive Officer

## Our Mission

*To improve the healthcare of the communities we serve by providing patient-focused, high quality, cost-effective services while promoting health and wellness.*

## Our Vision

*"A caring health system dedicated to excellence - today and tomorrow."*

## Our Values

**Respect** - entails a high regard for worth of each person. It gives everyone a voice and promotes teamwork.

**Integrity** - promotes honesty and straightforwardness in dealing with each other in attempting to make our system work to its full potential.

**Service Innovation** - encourages creativity in seeking continuous quality improvements and in meeting customer requirements.

**Excellence** - fosters constant, continuous striving for quality service in duty and work done.



## Ways We Benefit Our Community

- **Athletic Trainer Program** 590 student athletes  
Spring Sports Physicals, Saturday Sports Clinics, community events, and sports medicine education
- **SeniorCare Program** 7,308 senior contacts  
Ongoing exercise and health education
- **Perinatal Coalition** 24 female contacts  
Case management and interpretation services for non-English speaking women with high risk pregnancies, gestational diabetes and case management
- **Childbirth & Baby Education** 936 family member contacts  
Education classes on early pregnancy, breastfeeding, older sibling roles, childbirth education, grandparenting, and baby care
- **Diabetes Education** 931 contacts  
Self-management education and support
- **Community Health Improvement** 5,429 contacts  
Glucose and blood pressure screenings, influenza immunizations, community and industrial health fairs, vulnerable population outreach, and health education

## Financial Report

### Annual Stats for 2022

Admissions (excluding newborns)	13,886
Patient Days (excluding newborns)	65,881
Emergency Department Visits	66,038
Births	1,954
Surgeries & Endoscopies	15,481
Med-Stop Visits	77,201
EMS Trips	24,595
Employees (Full & Part-time)	2,438

### Financial Report for 2022 (audited)

Net Operating Revenue	\$277,535,000
Expenses	\$317,374,000
Net Operating Margin	\$(39,839,000)
Non-Operating Revenue	\$(20,257,000)
Excess of Revenue	\$(60,096,000)
Indigent, Charity Care & Implicit Price Adjustments at cost	\$20,069,000

## Community Organizations and Partners

### Including, but not limited to:

- Alzheimer's Association
- American Red Cross
- Central Georgia Technical College
- Habitat for Humanity
- Houston County Volunteer Medical Clinic
- Kids and Pros
- Middle Georgia State University
- Museum of Aviation
- Rainbow House Children's Resource Center
- United Way of Central Georgia



## Our Family of Services

Houston Healthcare - Warner Robins • Houston Healthcare - Perry • Houston Heart Institute  
The Surgery Center • Pavilion Diagnostic Center • Pavilion Family Medicine Center  
Pavilion Rehab Center • Bonaire Med-Stop • Lake Joy Med-Stop • Pavilion Med-Stop • EduCare  
Health Connections Cardiac & Pulmonary Rehab • Physician Referral & Health Information  
Houston Primary Care Physicians • Houston Physician Specialists

*Working Together*

# Board of Trustees



**Sonny Watson**  
Chairman  
Houston Healthcare System



**Larry Warnock**  
Vice-Chairman  
Houston Healthcare System



**Fred Graham**  
Chairman  
Houston Hospitals



**Tommy Stalnaker**  
Vice-Chairman  
Houston Hospitals



**Ivan Allen, EdD**



**Mark Byrd**



**Shawn Carpenter**



**Ed Dyson**



**Virgle W. McEver, III, MD**



**Robert T. Tuggle, III**



**Trudie Warren**



**D. Scott Westmoreland, DVM**

## Boards of Trustees

### Houston Healthcare System

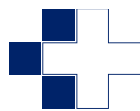
Sonny Watson, *Chairman*  
Larry Warnock, *Vice-Chairman*  
Ivan Allen, EdD  
Mark Byrd

Fred Graham  
Trudie Warren  
D. Scott Westmoreland, DVM

### Houston Hospitals, Inc.

Fred Graham, *Chairman*  
Tommy Stalnaker, *Vice-Chairman*  
Shawn Carpenter  
Ed Dyson

Virgle W. McEver, III, MD  
Robert T. Tuggle, III  
Larry Warnock



**HOUSTON HEALTHCARE**

[www.hhc.org](http://www.hhc.org)

### Statement of Nondiscrimination

Houston Healthcare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

**ATTENTION: Language assistance services, free of charge, are available to you. Call 478-975-5662 (Houston Healthcare - Warner Robins) or 478-218-1635 (Houston Healthcare - Perry)**

*Spanish:* ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llaman al 478-975-5662 (Houston Healthcare - Warner Robins) o 478-218-1635 (Houston Healthcare - Perry)

*Korean:* 참고: 한국어 지원 서비스를 무료로 이용하실 수 있습니다. 478-975-5662 (휴스턴 헬스케어 - 워너 로빈스) 또는 478-218-1635 (휴스턴 헬스케어 - 페리)로 전화해 주십시오