



HOUSTON HEALTHCARE
Connecting People, Community and Care

Community Benefit

Community Benefit is a planned, managed, organized and measured approach to meet identified community health needs. Programs and services respond to an identified community need and also meet specific criteria. Services, dollar amounts, information regarding aspects of the Community Health Needs Assessment, and our Community Benefit Plan are reported annually to the Internal Revenue Service.

Areas of Focus

- Population Health & Wellness
- Access to Care
- Management of Chronic Disease
- Vulnerable Populations

Promote Population Health & Wellness

Improve modifiable risk factors including healthy weight, high blood pressure, and tobacco. Provide screenings for early diagnosis.

*Community & Worksite Wellness • Health Education
Health Fairs & Screenings • Community Coalitions*

Improve Access to Health Care Services

Focus on ease of access to appropriate care including medical homes, end of life care, usage of ED, referral to health services, transitional care and adequate health providers.

*Indigent & Charity Care • Referral & Resource Line
Nurse Navigator & Case Management for Uninsured*

Improve Individual Management of Chronic Diseases

Focus on improving management of heart failure, diabetes, COPD, and kidney disease.

*Asthma • Cholesterol • COPD • Diabetes
Heart Failure • Hypertension • Stroke*

Provide Additional Assistance to Vulnerable Populations

Provide additional assistance to higher risk populations or individuals including elderly, women with high risk pregnancies, behavioral health, and superusers.

*Care Management Services • Pregnancy Care
Senior Health • Community Coalitions*

Areas of Opportunity

*(as identified in the Community Health Needs
Assessment for 2021-2023)*

Population Health & Wellness

- Nutrition, Exercise & Weight Status
- Tobacco
- Preventive screenings

Access to Care

- Access to Services- ongoing medical home

Management of Chronic Disease

- Diabetes
- Cancer
- Hypertension
- Heart Disease & Stroke
- Chronic Kidney Disease
- Respiratory Diseases

Vulnerable Populations

- Maternal, Infant Health, Elderly, and Behavioral Health

2021 Year in Review

Community Benefit

Indigent, Charity Care, Bad Debt, Shortfalls, and Unreimbursed - at no cost

\$19,782,790

Community Health Improvement, Health Professions Education, Subsidized Services, Cash and In-kind Donations, Community Building Activities, and Community Benefit Operations

\$7,502,452

Total: \$27,285,242