



# HOUSTON HEALTHCARE

Dear Prospective Volunteer:

Thank you for your interest in the Volunteer Services program at Houston Healthcare.

Enclosed you will find an application that will assist us in making the best use of your talents. Please complete the application including complete addresses for both references and the Criminal Background Form.

You may submit the completed Application by mail or email.

Mail: Houston Healthcare  
Attn: Volunteer Services  
1601 Watson Boulevard  
Warner Robins, GA 31093

Email: [volunteer@hhc.org](mailto:volunteer@hhc.org)

*Applications will not be processed if reference information and background forms are not complete and attached.*

After your application has been reviewed, we will contact the references listed.

**Once reference checks are complete and we have a suitable/available position we will contact you for an interview.**

Sincerely,

*Toni Perkins*

*Volunteer Services Supervisor*



## VOLUNTEER APPLICATION

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Date: \_\_\_\_\_  
Name: \_\_\_\_\_ Spouse: \_\_\_\_\_  
Street: \_\_\_\_\_ Phone: \_\_\_\_\_ Cell: \_\_\_\_\_  
City/State: \_\_\_\_\_ Zip: \_\_\_\_\_ Birth date: \_\_\_\_/\_\_\_\_/\_\_\_\_  
Email: \_\_\_\_\_  
Occupation: \_\_\_\_\_ Years: \_\_\_\_\_ Business/School: \_\_\_\_\_

Education (*check one*): High School ( ) College ( ) Professional/Vocational ( )

Major: \_\_\_\_\_ Foreign Language Skills: \_\_\_\_\_

*\*If so, are you willing to interpret if needed: YES / NO*

Do you have any volunteer experience? YES / NO

Describe: \_\_\_\_\_

Have you ever worked in a healthcare facility? YES / NO

If so, where? \_\_\_\_\_

Community Affiliations: \_\_\_\_\_

Hobbies / Interests: \_\_\_\_\_

Skills (*check all that apply*): Typing ( ), Filing ( ), Phone Receptionist ( ), Copier ( ), Computer Skills ( ), Mailings ( ), Cash Register ( ).

List any additional skills: \_\_\_\_\_

Why did you choose to be a healthcare volunteer? \_\_\_\_\_

Are you required to volunteer? If so, by whom and why? \_\_\_\_\_

Intended length of service: **6 Months** (*Students Only*) ( ) **1 Year** ( ) **Indefinitely** ( )

Shift Availability (check all that apply): **Any** ( ), **Mornings** ( ), **Afternoons** ( ),

**Evenings** ( ), **Weekends** ( )

Specify any job functions you will **NOT** be able/willing to perform: \_\_\_\_\_

**Return completed documents (Application, Reference & Emergency Contacts, and Background Check Authorization) to Houston Healthcare's Auxiliary Department via mail - OR- email below.**

**Mail:** Houston Healthcare **Email:** [volunteer@hhc.org](mailto:volunteer@hhc.org)

**Attn: Volunteer Services**

**1601 Watson Blvd.**

**Warner Robins, GA 31093**

*Volunteer Application Continued:*

**REFERENCES & EMERGENCY CONTACTS**

**References:**

Personal or Professional References (DO NOT USE RELATIVES). Please give complete address and contact number. References *may* be checked before interview is scheduled. If incomplete or inaccurate information is given regarding references, application will not be processed.

*If referred by a current volunteer or employee, please list their name:* \_\_\_\_\_

1. Name: \_\_\_\_\_ Contact Number: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

2. Name: \_\_\_\_\_ Contact Number: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

**Emergency Contacts:**

In an emergency, contact: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Relationship: \_\_\_\_\_

Personal Physician: \_\_\_\_\_ Phone Number: \_\_\_\_\_

*The above information is accurate and correct to the best of my knowledge and I hereby authorize Houston Healthcare to contact my references, and/or emergency contacts whom I have listed on the application for the purpose of acquiring information about me. I release Houston Healthcare from any liability based on such release.*

*If accepted as a volunteer, I pledge to hold in strict confidence all personal and official matters which come to my attention. It is my responsibility to respect and preserve the privacy of patients as well as any details of care involved.*

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

The organization is not obligated to provide a placement, nor are you obligated to accept the position offered. Opportunities for volunteers are provided without regard to religion, creed, race, national origin, age, or sex. A criminal background check will be conducted before you can begin volunteering.

**See attached required document.**

**BACKGROUND INFORMATION**

**Please print/type the requested information. Lack of legible or missing information may delay processing of this request.**

Applicant Name: \_\_\_\_\_  
Last First Middle

Other legal names known by (limit to 7 years): \_\_\_\_\_

Present Address: \_\_\_\_\_  
Street City State Zip County

Date of Birth\*: \_\_\_\_/\_\_\_\_/\_\_\_\_ Driver's License # \_\_\_\_\_ State \_\_\_\_\_  
(MM/DD/YYYY)

SS#: \_\_\_\_\_ Male / Female (Circle One) Race \_\_\_\_\_

**Home Addresses for the Past 7 Years:** (List additional addresses on separate page, if needed.)

Street Address	City	State/Zip	County	Dates	Mo/Year
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____

Applicant Phone Number: \_\_\_\_\_  
(Area Code) + Telephone Number

Applicant Email Address: \_\_\_\_\_  
Please Print Clearly

\*This information will be used for background screening purposes only and will not be used as hiring criteria.

DISCLOSURE REGARDING BACKGROUND INVESTIGATION

Houston Healthcare (“the Company”) may obtain information about you from a third party consumer reporting agency for employment purposes. Thus, you may be the subject of a “consumer report” which may include information about your character, general reputation, personal characteristics, and/or mode of living. These reports may contain information regarding your criminal history, social security verification, motor vehicle records (“driving records”), verification of your education or employment history, or other background checks.

You have the right, upon written request made within a reasonable time, to request whether a consumer report has been run about you and to request a copy of your report. These searches will be conducted by MBI Worldwide, 200 Central Ave, Suite 820, Saint Petersburg, FL 33701; tel no. #866-275-4624; [www.mbiworldwide.com](http://www.mbiworldwide.com). The scope of this disclosure allows the Company to obtain consumer reports now and throughout the course of your employment for an employment purpose to the extent permitted by law.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

ACKNOWLEDGMENT AND AUTHORIZATION FOR BACKGROUND CHECK

I acknowledge receipt of the separate document entitled DISCLOSURE REGARDING BACKGROUND INVESTIGATION and A SUMMARY OF YOUR RIGHTS UNDER THE FAIR CREDIT REPORTING ACT and certify that I have read and understand both of those documents. I hereby authorize the obtaining of “consumer reports” and/or “investigative consumer reports” by Houston Healthcare (“Employer”) at any time after receipt of this authorization and throughout my employment, if applicable. To this end, I hereby authorize, without reservation, any law enforcement agency, administrator, state or federal agency, institution, school or university (public or private), information service bureau, employer, or insurance company to furnish any and all background information requested by MBI Worldwide, 200 Central Ave, Suite 820, Saint Petersburg, FL 33701; tel no. #866-275-4624; [www.mbiworldwide.com](http://www.mbiworldwide.com) and/or Employer. I agree that a facsimile (“fax”), electronic or photographic copy of this Authorization shall be as valid as the original.

**New York applicants only:** Upon request, you will be informed whether or not a consumer report was requested by the Employer, and if such report was requested, informed of the name and address of the consumer reporting agency that furnished the report. You have the right to inspect and receive a copy of any investigative consumer report requested by the Employer by contacting the consumer reporting agency identified above directly. By signing below, you acknowledge receipt of Article 23-A of the New York Correction Law.

**New York City applicants only:** You acknowledge and authorize the Employer to provide any notices required by federal, state or local law to you at the address(es) and/or email address(es) you provided to the Employer.

**Washington State applicants only:** You also have the right to request from the consumer reporting agency a written summary of your rights and remedies under the Washington Fair Credit Reporting Act.

**Minnesota and Oklahoma applicants only:** Please check this box if you would like to receive a copy of a consumer report if one is obtained by the Employer.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

*Para información en español, visite [www.consumerfinance.gov/learnmore](http://www.consumerfinance.gov/learnmore) o escribe a la Consumer Financial Protection Bureau, 1700 G Street N.W., Washington, DC 20552.*

## **A Summary of Your Rights Under the Fair Credit Reporting Act**

The federal Fair Credit Reporting Act (FCRA) promotes the accuracy, fairness, and privacy of information in the files of consumer reporting agencies. There are many types of consumer reporting agencies, including credit bureaus and specialty agencies (such as agencies that sell information about check writing histories, medical records, and rental history records). Here is a summary of your major rights under the FCRA. **For more information, including information about additional rights, go to [www.consumerfinance.gov/learnmore](http://www.consumerfinance.gov/learnmore) or write to: Consumer Financial Protection Bureau, 1700 G Street N.W., Washington, DC 20552.**

- **You must be told if information in your file has been used against you.** Anyone who uses a credit report or another type of consumer report to deny your application for credit, insurance, or employment – or to take another adverse action against you – must tell you, and must give you the name, address, and phone number of the agency that provided the information.
- **You have the right to know what is in your file.** You may request and obtain all the information about you in the files of a consumer reporting agency (your “file disclosure”). You will be required to provide proper identification, which may include your Social Security number. In many cases, the disclosure will be free. You are entitled to a free file disclosure if:
  - a person has taken adverse action against you because of information in your credit report;
  - you are the victim of identity theft and place a fraud alert in your file;
  - your file contains inaccurate information as a result of fraud;
  - you are on public assistance;
  - you are unemployed but expect to apply for employment within 60 days.

In addition, all consumers are entitled to one free disclosure every 12 months upon request from each nationwide credit bureau and from nationwide specialty consumer reporting agencies. See [www.consumerfinance.gov/learnmore](http://www.consumerfinance.gov/learnmore) for additional information.

- **You have the right to ask for a credit score.** Credit scores are numerical summaries of your credit-worthiness based on information from credit bureaus. You may request a credit score from consumer reporting agencies that create scores or distribute scores used in residential real property loans, but you will have to pay for it. In some mortgage transactions, you will receive credit score information for free from the mortgage lender.
- **You have the right to dispute incomplete or inaccurate information.** If you identify information in your file that is incomplete or inaccurate, and report it to the consumer reporting agency, the agency must investigate unless your dispute is frivolous. See [www.consumerfinance.gov/learnmore](http://www.consumerfinance.gov/learnmore) for an explanation of dispute procedures.

- **Consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information.** Inaccurate, incomplete, or unverifiable information must be removed or corrected, usually within 30 days. However, a consumer reporting agency may continue to report information it has verified as accurate.
- **Consumer reporting agencies may not report outdated negative information.** In most cases, a consumer reporting agency may not report negative information that is more than seven years old, or bankruptcies that are more than 10 years old.
- **Access to your file is limited.** A consumer reporting agency may provide information about you only to people with a valid need -- usually to consider an application with a creditor, insurer, employer, landlord, or other business. The FCRA specifies those with a valid need for access.
- **You must give your consent for reports to be provided to employers.** A consumer reporting agency may not give out information about you to your employer, or a potential employer, without your written consent given to the employer. Written consent generally is not required in the trucking industry. For more information, go to [www.consumerfinance.gov/learnmore](http://www.consumerfinance.gov/learnmore).
- **You may limit “prescreened” offers of credit and insurance you get based on information in your credit report.** Unsolicited “prescreened” offers for credit and insurance must include a toll-free phone number you can call if you choose to remove your name and address from the lists these offers are based on. You may opt out with the nationwide credit bureaus at 1-888-5-OPTOUT (1-888-567-8688).
- **You may seek damages from violators.** If a consumer reporting agency, or, in some cases, a user of consumer reports or a furnisher of information to a consumer reporting agency violates the FCRA, you may be able to sue in state or federal court.
- **Identity theft victims and active duty military personnel have additional rights.** For more information, visit [www.consumerfinance.gov/learnmore](http://www.consumerfinance.gov/learnmore).

**States may enforce the FCRA, and many states have their own consumer reporting laws. In some cases, you may have more rights under state law. For more information, contact your state or local consumer protection agency or your state Attorney General. For information about your federal rights, contact:**

<b>TYPE OF BUSINESS:</b>	<b>CONTACT:</b>
1.a. Banks, savings associations, and credit unions with total assets of over \$10 billion and their affiliates	a. Consumer Financial Protection Bureau 1700 G Street, N.W. Washington, DC 20552
b. Such affiliates that are not banks, savings associations, or credit unions also should list,	b. Federal Trade Commission: Consumer Response Center – FCRA



in addition to the CFPB:	Washington, DC 20580 (877) 382-4357
2. To the extent not included in item 1 above:	
a. National banks, federal savings associations, and federal branches and federal agencies of foreign banks	a. Office of the Comptroller of the Currency Customer Assistance Group 1301 McKinney Street, Suite 3450 Houston, TX 77010-9050
b. State member banks, branches and agencies of foreign banks (other than federal branches, federal agencies, and Insured State Branches of Foreign Banks), commercial lending companies owned or controlled by foreign banks, and organizations operating under section 25 or 25A of the Federal Reserve Act	b. Federal Reserve Consumer Help Center P.O. Box. 1200 Minneapolis, MN 55480
c. Nonmember Insured Banks, Insured State Branches of Foreign Banks, and insured state savings associations	c. FDIC Consumer Response Center 1100 Walnut Street, Box #11 Kansas City, MO 64106
d. Federal Credit Unions	d. National Credit Union Administration Office of Consumer Protection (OCP) Division of Consumer Compliance and Outreach (DCCO)
3. Air carriers	Asst. General Counsel for Aviation Enforcement & Proceedings Aviation Consumer Protection Division Department of Transportation 1200 New Jersey Avenue, S.E. Washington, DC 20590
4. Creditors Subject to the Surface Transportation Board	Office of Proceedings, Surface Transportation Board Department of Transportation 395 E Street, S.W. Washington, DC 20423
5. Creditors Subject to the Packers and Stockyards Act, 1921	Nearest Packers and Stockyards Administration area supervisor
6. Small Business Investment Companies	Associate Deputy Administrator for Capital Access United States Small Business Administration 409 Third Street, S.W., 8 <sup>th</sup> Floor Washington, DC 20416
7. Brokers and Dealers	Securities and Exchange Commission 100 F Street, N.E.

	Washington, DC 20549
8. Federal Land Banks, Federal Land Bank Associations, Federal Intermediate Credit Banks, and Production Credit Associations	Farm Credit Administration 1501 Farm Credit Drive McLean, VA 22102-5090
9. Retailers, Finance Companies, and All Other Creditors Not Listed Above	FTC Regional Office for region in which the creditor operates <u>or</u> Federal Trade Commission: Consumer Response Center – FCRA  Washington, DC 20580 (877) 382-4357

*Effective date: 01/14/2022*