

Houston Health Pavilion campus Enhanced Visitation Policy

Essential Visitation Only

(Effective January 6, 2021)

Entry into the facility is limited to only employees and patients/patrons with appointments (and their essential visitors only). Tenants, their affiliates, and their patrons are permitted.

- **Essential visitors** include those who are visiting/accompanying the following patients:

- Minor patients under the age of 18
- Patients who need a healthcare decision maker
- Patients who are developmentally disabled that require full-time care

- **No visitors are permitted to accompany patients** in the following Houston Healthcare Departments located at The Houston Health Pavilion (*unless an essential visitor as described above*):

- EduCare Community Health Education
- Financial Counseling Office
- Houston Behavioral Health Associates
- Houston Diabetes & Endocrine Associates
- Houston ENT Associates
- Houston Family Care Associates
- Houston Urology Associates
- Houston Vascular Associates
- Pavilion Diagnostic Center
- Pavilion Family Medicine Center
- Pavilion Med-Stop
- Pavilion Rehabilitation Center

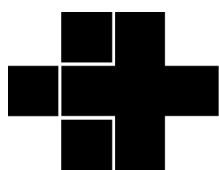
- **Mall walkers are prohibited** until further notice.

- **Pavilion Café 233 is closed to the public** until further notice.

It is mandatory that a hospital-approved mask be properly worn at all times while at the Houston Health Pavilion. Non-charcoal filtered vented masks are prohibited.

Any patient, patron or employee who arrives without an approved mask will be provided a surgical mask to replace or cover over any mask that does not meet the appropriate guidelines.

Visitors with cough, fever, shortness of breath or other flu-like symptoms will not be allowed entry. Greeters at public entrances will continue to ask basic screening questions and temperature monitoring, guiding those seeking treatment to the appropriate location while assisting essential visitors as needed. Patients who require help with mobility will be assisted by a staff member. Patients who require help with communication will be provided Stratus video translation services.



HOUSTON HEALTHCARE