

Hospital Authority of Houston County – Meeting Summary, September 2008

During their meeting this evening, the Hospital Authority of Houston County discussed the following items:

Invocation was given by Rev. Joe Senter from Evergreen Family Fellowship Church, a member of the Houston Medical Center Chaplains.

RECOGNITION

Mr. Tim Sisco and members of the Imaging Services staff were recognized for their efforts and success of the Girls Night Out for Good Health program that began as an outreach to the women in our community to increase mammography screenings. During this event, women have their mammogram, receive education and are treated to spa services while they wait. Mr. Sisco reported that to date, 145 women have had a mammogram through this program, which is currently held every other Thursday at either the Pavilion Diagnostic Center or Perry Hospital. The response has been tremendous due to the nature of the event.

UTILIZATION/FINANCE REPORT

Mr. Frank Powell, CFO, reported that Houston Healthcare inpatient admissions during the month of August increased by over seven percent at Houston Medical Center and twenty-six percent at Perry Hospital when compared to budget. Surgery and endoscopy volumes were below budget by five percent at Houston Medical Center and above budget by over nine percent at Perry Hospital. Births at Houston Medical Center increased by two percent setting a new record for The Women's Center for a total of 190 deliveries.

Many of Houston Healthcare's outpatient service areas experienced increases in patient volumes when comparing August 2008 to budgeted volumes:

- Houston Lake Med-Stop visits up by 6.47%
- Pavilion Med-Stop visits up by 6.93%
- Outpatient Visits at HMC up by 7.58%
- Outpatient Visits at Perry Hospital up by 6.91%

For the month of August, Net Funds Available totaled \$1.96 million, compared to a budget of \$2.02 million.

However, for the first six months of FYE 09, Net Patient Revenues for Houston Healthcare were \$102 million, above the budgeted amount of \$99 million. The organization ended with Net Funds Available of \$7.5 million, as compared to a budgeted amount of \$9.1 million for the six month period.

During August, Houston Healthcare incurred more than \$2.5 million in uncollectible, indigent and charity care deductions, reflecting a decrease in comparison to a budget of \$3.5 million.

The Authority approved capital improvement expenditures of \$11,000 at Houston Medical Center, \$93,350 for Emergency Medical Services, \$30,000 for Houston Lake Med-Stop and \$5,490 for Perry Hospital. Items also approved as part of the long range strategic plan totaled \$206,040 for Houston Medical Center.

CHAIRMAN'S COMMENTS

Mr. Sonny Watson thanked all of the staff who worked the night of September 11th during the lightning incident. On behalf of the Hospital Authority and the Leadership team, he congratulated the staff and the organization on such great work and professionalism that was displayed.

Mr. Ed Dyson also added his sincere appreciation on behalf of the Houston County Board of Education to the staff at both Houston Medical Center and Perry Hospital. The comments that have been shared with him have been very positive, and he is proud of the tremendous effort and how the situation was handled.

A special thank you was extended to Mr. Brad Fink and Mr. Greg Elrod from Sonny's Bar-B-Q for bringing in food for the community and family members as they waited on news about the patients. Sonny's also provided food for the Emergency Department staff at Houston Medical Center during this time.

Lastly, Mr. Philips added that everyone worked well together, from the media to the School Board and the healthcare professionals. All were respectful of each other and it made the incident run smoothly.

CEO'S COMMENTS

Mr. Skip Philips, CEO, stated that work is continuing at the Pavilion Diagnostic Center to install digital mammography capabilities and that more information will be provided during the October meeting.

He also reported that construction on the Northwest Bed Tower is progressing well. Lynne Thomas Gordon, Administrator for Houston Medical Center, noted that the Lower Lobby will be painted next week and the floors in the Lobby are down and being polished. The Dietary and Dining areas are progressing and should be complete and available in January.

The 1600 Watson Boulevard facility will be complete in the early part of October, and the Human Resources staff will be able to occupy the space in November.

Lastly, Mr. Philips reported on the progress of the Lean Initiative for Houston Healthcare. To date, we have completed five Kaizen events in the areas of Human Resources, two for the Emergency Department at Houston Medical Center, another for Environmental Services turnaround time and the final for medication administration and organizational space on one of the medical/surgical floors at Houston Medical Center. Approximately, 50 employees throughout Houston Healthcare have been involved in the Kaizen events and the comments received have been positive. The physicians will be contacted to see how they can be involved in the Lean process as well.

With no further business, the meeting was adjourned.