

Hospital Authority of Houston County – Meeting Summary, October 2008

During their meeting this evening, the Hospital Authority of Houston County discussed the following items:

Invocation was given by Rev. Nick Randall from First Baptist Church.

RECOGNITION

Mr. Skip Philips, CEO, introduced Tim Sisco, Director of Imaging Services, who gave a brief overview of Women's Imaging at Houston Healthcare. Mr. Sisco shared that digital mammography exams began today at the Pavilion Diagnostic Center. He also discussed the benefits of digital mammography as compared to traditional mammography. Mr. Sisco noted that Breast MR will begin at Houston Healthcare in November. He also shared that the Girls Night Out for Good Health program was recently recognized by VHA and given the Community Benefit Excellence award.

Beth Jones, Director of Community Education and Services, highlighted events and programs that EduCare hosts for the community to increase breast cancer awareness. Several of these include The Pink Picnic, which was held earlier today, mammograms for the uninsured or low income individuals and cancer educational luncheons in the minority churches. Mrs. Jones also shared with the Authority that EduCare was recently awarded two sponsorship awards at the local and state level from the American Cancer Society for their outreach work in the community.

Mr. Philips and the Hospital Authority thanked Mr. Sisco and Mrs. Jones, along with their entire staffs, for the work they do for our patients and the community.

UTILIZATION/FINANCE REPORT

Mr. Frank Powell, CFO, reported that Houston Healthcare inpatient admissions during the month of September decreased by less than one percent at Houston Medical Center and increased by seventeen percent at Perry Hospital when compared to budget. Surgery and endoscopy volumes were above budget by nearly three percent at Houston Medical Center and forty percent at Perry Hospital. Births at Houston Medical Center were eleven percent below budget for the month.

Many of Houston Healthcare's outpatient service areas experienced increases in patient volumes when comparing September 2008 to budgeted volumes:

- Houston Lake Med-Stop visits up by 8.73%
- Houston Lake Rehab visits up by 15.11%
- Pavilion Rehab visits up by 4.34%
- Outpatient visits at HMC up by 15.87%
- Perry Emergency Room visits up by 5.49%
- Outpatient visits at Perry Hospital up by 15%

For the month of September, Operating Income was \$3.8 million compared to the budgeted amount of \$772,348.

For the first seven months of FYE 09, Net Patient Revenues for Houston Healthcare were \$121 million, \$6 million above the budgeted amount of \$115 million. Operating Income for the seven month period was \$14.2 million compared to a budget of \$6.6 million.

For the seven months ended September, Houston Healthcare incurred more than \$20.8 million in bad debt, indigent and charity care deductions, reflecting an increase in comparison to a prior year of \$19.3 million.

The Authority approved capital improvement expenditures of \$303,560 at Houston Medical Center and \$35,712 for Perry Hospital. Items also approved as part of capital improvement for Perry Hospital totaled \$8,450.

MEDICAL STAFF REPORTS

Dr. Dan Deighton, Chief of Staff for Houston Medical Center, stated that Medical Staff elections were held on Monday, October 20th and the new officers are Dr. TG. Sekhar, Chief of Staff; Dr. Todd Kinnebrew, Vice-Chair and Dr. Mousa Al-Wawi, Secretary/Treasurer. Dr. Deighton also shared that after 48 years of service to Houston Healthcare, Marilyn Jackson, Director of Medical Staff Office, will be retiring at the end of October.

Dr. Horatio Cabasares, Chief of Staff for Perry Hospital, shared that Medical Staff elections will be held in November for Perry.

NEW BUSINESS

Ms. Lynne Thomas Gordon, Administrator at Houston Medical Center shared the Environment of Care report.

Patient Satisfaction results for the second quarter were presented by Ms. Priscilla Kennedy, Interim Director of Marketing and Community Relations. Ms. Kennedy explained the new survey process with NRC Picker and shared which inpatient and outpatient departments had met or exceeded the comparison results. She also stated that Physical Comfort is the dimension of care that Houston Healthcare is focusing on as a way to increase patient satisfaction and enhance the overall patient experience.

CEO'S COMMENTS

Mr. Skip Philips reported that construction on the Northwest Bed Tower is progressing well.

He also shared with the Authority that as of Monday, November 3rd, all Houston Healthcare facilities and campuses will be Tobacco-Free. The FAQs are available for staff to review on the Intranet.

A resolution was presented to the Authority recognizing Dr. Dan Deighton for his many years of service to the Hospital Authority as a physician, Chief of Staff and Board Member. Dr. Deighton has served Houston Healthcare for the past 15 years and continuously works to further the mission of the organization. The resolution was passed as Dr. Deighton concludes his term at Houston Medical Center Chief of Staff.

Mr. Philips also presented a recommended resolution to the Authority of approval of a transitional increase for all Houston Healthcare employees. Letters will be given to all employees by the end of this week. It was also recommended that we begin a common

review date for all employee evaluations beginning in October 2009. Managers will be meeting with their employees to review the necessary changes. The Hospital Authority approved the resolution.

Mr. Philips encouraged all present to attend the annual Employee Picnic which will be held this Saturday, October 25th at Perry Hospital from 11 am – 4pm.

Lastly, Mr. Philips showed a brief video highlighting some of the people at Houston Healthcare. He shared that our people are the ones who really make a difference on a daily basis for our patients and the community.

With no further business, the meeting was adjourned.